Why is there so much static in my ground coffee?

Static is controlled by the contact (anti static) strip. It lives on the inside of the black plastic spout and is attached to the right rear spout screw.

If you don't see the metal strip folded over the bottom of the spout then it is missing.

To replace the strip, remove the right rear spout screw. Insert the L shaped part of the strip inside the spout and place in the same place as the right rear screw. Insert the spout screw back in position and tighten. Fold the part of the strip hanging out of the bottom of the spout over the edge of the spout.

Note: the L shaped part of the strip has to be in contact with the metal grind chamber and NOT between the plastic spout and spout gasket. The strip must contact the metal grind chamber to ground properly.

